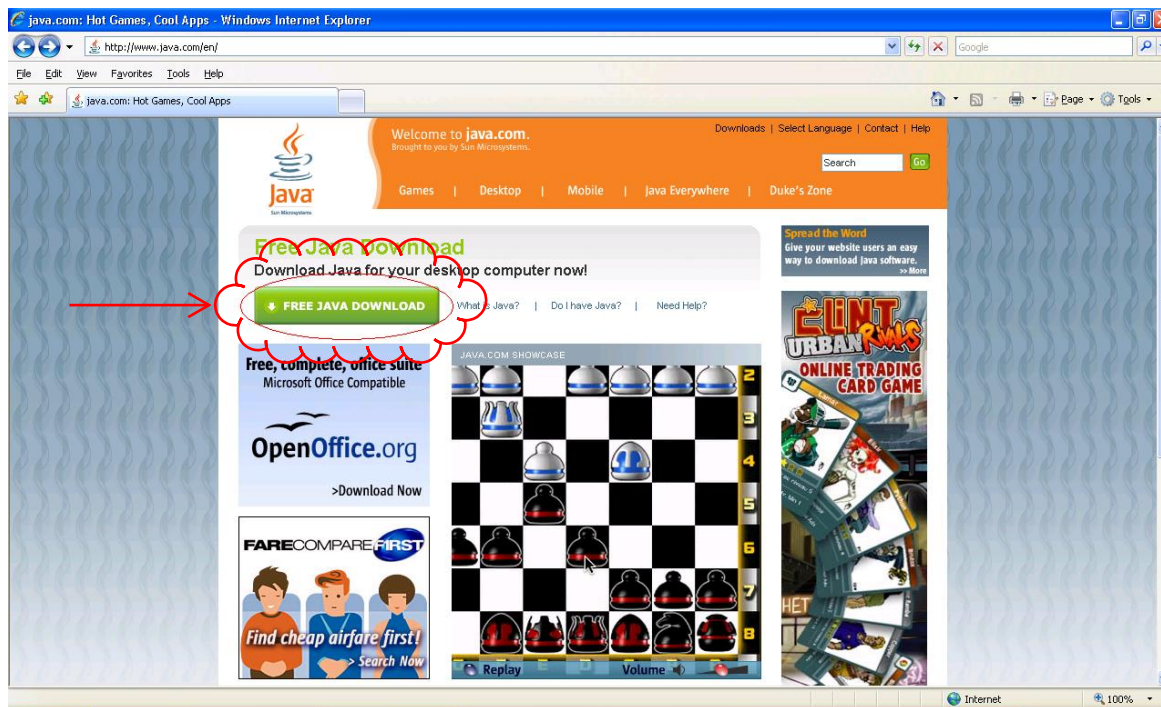


Instructions for Downloading Java on Windows - Internet Explorer

1. Go to www.java.com



2. Click the green button 'Free Java Download'
3. Click **Install** to start the installation process.



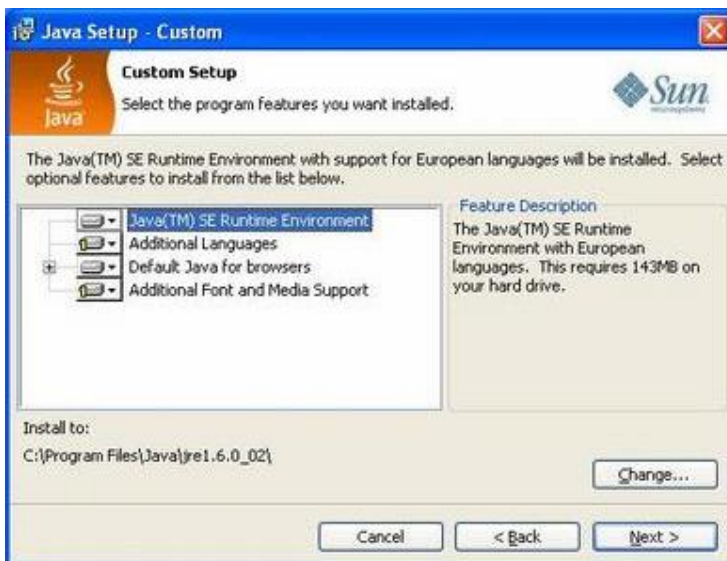
If you do not get the window asking you whether you want to install the software, please see [the help page](#) or the [Manual Download page](#).

2. The installation process starts. The installer presents an option to view the License Agreement. After reading the agreement, click the **Accept** button to accept its terms and to continue with the installation.

If you'd like to change the installation directory, or customize other features, select the 'Show advanced options panel'



If you selected the 'Advanced options panel', the installer displays a Custom Setup screen that allows you to choose program features to set up. We recommend that you keep the default settings, unless you are an advanced user who wants more precise control over the components that will be installed. After ensuring that the desired program features are selected, click the Next button to continue with the installation.



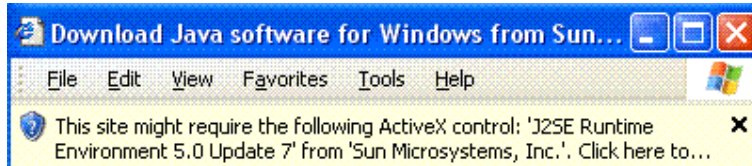
3. Once the installation is successfully completed, you will see the 'Verify Installation' page where you can verify your Java version installation.
NOTE: You may need to restart (close and re-open) your browser to enable the Java installation.

If you have any questions regarding this installation procedure please contact the NZ Relay helpdesk:

TTY **0800 4 713 713**
Voice **0800 4 715 715**
Fax **0800 4 329 697**
Email: Helpdesk@NZRelay.co.nz

Additional installation Information

We encountered an issue while trying to automatically install Java software onto your machine.



If you encounter an error, check the top of the browser (see image above) for a yellow bar that reads "This site might require the following ActiveX control: J2SE Runtime Environment 6 Update 3 from 'Sun Microsystems, Inc.'. Click here to install..." Click the yellow bar and choose "Install ActiveX Control..." to allow installation to proceed.

Not the right operating system? See [all Java downloads here](#).

Your download should start automatically in a few seconds. If not, click [here to start the download](#).

Note: You might need to click the yellow warning bar at the top of the browser window to show the installation.

